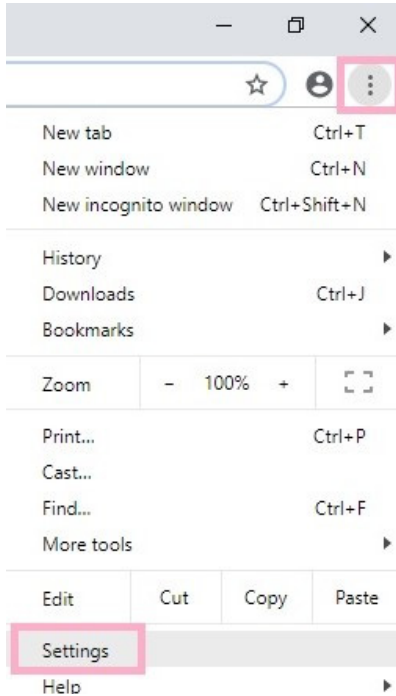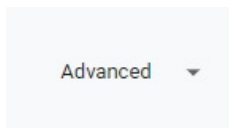# PDF Troubleshooting

Configure Chrome

1. Click the icon at the top right of your Chrome window and select **Settings.**
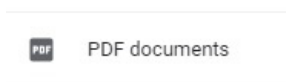

2. Scroll to the bottom of the page and click **Advanced**.

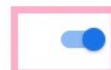3. Under "Privacy and security," click **Content settings**.

Content settings
Control what information websites can use and what content they can show you

4. Near the bottom of the list, click **PDF documents**.
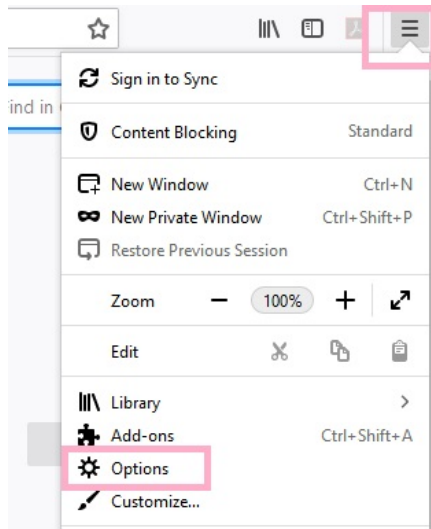

PDF documents

5. "Turn on" **Download PDF files instead of automatically opening them in Chrome**.

Download PDF files instead of automatically opening them in Chrome

Configure Firefox

1. Click the icon at the top right of your Firefox window and select **Options**.

2. Scroll down to the **Applications** box and select **Portable Document Format (PDF)**.

3. Click the arrow to the right and select Use **Adobe Acrobat**.

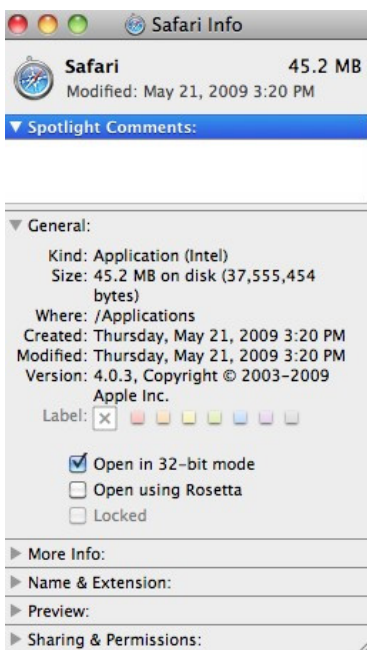## Configure Safari 5.1 or later

1. If Safari is open quit Safari by going to Safari>Quit Safari

2. Open a new Finder window and navigate to the Applications folder.

3. In the Finder, select Safari.

4. Go to File>Get Info.

5. In the "Safari Info" window, open the "General" section.

6. Select the check box "Open in 32-bit mode"

7. Close the "Safari Info" window.

8. Re-launch Safari.

Mac Computers – download document to use on a Mac computer

1. Hold your cursor over the document you wish to use
2. Press Ctrl and right click
3. Select "Save (or download) link file as
4. Select where you would like to save the document i.e. your desk top or a folder